## Institutional Goal

(Goal III)... Providing administrative services that support teaching and learning.

### Unit Mission

To provide institutional data that supports decision-making.

### Means of Assessment & Criteria for Success

1. 85% positive response on a college-community opinion survey (CCOS)
2. 95% positive response on client evaluation (CE) of IR projects
3. 85% positive response to online evaluation (OE) of Web site utility

### Findings

(1) 85% positive response on a college-community opinion survey (CCOS)

### Use of Results

(1) 85% positive response on a college-community opinion survey (CCOS)
To provide a data framework for assessing institutional effectiveness.

(1) 85% positive response on a college-community opinion survey (CCOS)
(2) 95% positive response on client evaluation (CE) of IR projects

To provide support services that facilitate distributed research efforts.

(1) 85% positive on a college-community opinion survey (CCOS)
(2) 95% positive response on client evaluation (CE) of IR projects
(3) At least 3 trainings per year to local data group
(4) 90% positive response to training evaluation of effectiveness
(5) 85% positive response to online evaluation (OE) of Web site utility