Please help us to improve the services of the Library/Media Center (LMC) by responding to the following questions:

1. What is your satisfaction with the Library/Media Center on a scale from 0 (no satisfaction) to 4 (complete satisfaction) for the following areas?

<table>
<thead>
<tr>
<th>Area</th>
<th>0 No Satisfaction</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4 Complete Satisfaction</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 a. Book Collection</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>1 b. Periodical (Magazine) Collection</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>1 c. Computerized Resources</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>1 d. Reference Assistance (i.e., Reference Librarians)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>1 e. Other Library Staff Assistance</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>1 f. General Library Environment</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>1 g. Overall Rating</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

2. How did you use the Library/Media Center today?

- 0 2 a. Asked a reference question
- 0 2 b. Browsed
- 0 2 c. Looked for a book
- 0 2 d. Looked for a periodical (magazine)
- 0 2 e. Looked for information on the Web / Internet
- 0 2 f. Studied, but did not use other library resources
- 0 2 g. Viewed a video, slides or some other media
- 0 2 h. Other

3. Please tell us about your use of computers in the Library today (check all that may apply)

- 0 3 a. Did not use a computer
- 0 3 b. Used a computer to do class-related research
- 0 3 c. Used a computer to do personal research
- 0 3 d. Used a computer to access Word and/or Excel
- 0 3 e. Used a computer to access my online class (e.g. WebCT or BlackBoard)
- 0 3 f. Used a computer to check my e-mail
- 0 3 g. Other

4. Are you a:

- 0 4 a. Peninsula College student?
- 0 4 b. Other college or university student?
- 0 4 c. High school student?
- 0 4 d. Enrolled in a community service course?
- 0 4 e. Community member, but not enrolled in classes?
- 0 4 f. Other

Please continue on the other side. Thank you.
5. If you are a Peninsula College student, are you pursuing a...
   ○ 5 a. Two-year Associate of Arts degree?
   ○ 5 b. Two-year Associate of Applied Sciences degree?
   ○ 5 c. One-year professional-technical certificate?
   ○ 5 d. Classes for job-skill development?
   ○ 5 e. Personal enrichment
   ○ 5 f. Other (please indicate):
   ○ 5 g. Not Applicable (I am not a Peninsula College student).

6. If you are a Peninsula College student, how many quarters have you been enrolled as a student at PC?
   ○ 0
   ○ 1
   ○ 2
   ○ More than 6

7. Have you ever received classroom instruction in the use of Library/Media Center resources?
   ○ 7 a. Yes
   ○ 7 b. No

8. Was instruction in the use of Library/Media Center resources a useful learning experience for you?
   ○ 8 a. Yes
   ○ 8 b. Somewhat, but I learn best by doing
   ○ 8 c. Somewhat, but there wasn't enough time to learn what I need to know
   ○ 8 d. Somewhat, but ____________________________
   ○ 8 e. No
   ○ 8 f. Not Applicable

9. Due to construction of a new library building, the LMC will be in temporary quarters next year, which may affect our evening hours. Please tell us how important it is to you to have access to the College library after 5:00 PM, Monday - Thursday. (We will continue to be open on Sunday evenings from 5:00 - 9:00 PM)
   ○ 9 a. Very Important
   ○ 9 b. Important
   ○ 9 c. Not Important

Please tell us how we can make the Library/Media Center more useful to you.

Please return your completed survey to the front desk...

Thank You!!